

CONTROL YOUR DATA:

Maintain Compliance in Enterprise Collaboration, All in One Place

Monitor, preserve and purge communication data in your platform



Archiving

Aware's immutable archive is built to capture unique collaboration characteristics

- Securely archive all posts, messages and shared files
- Captures content, and context, from all areas of the platform—including private groups and messages
- Preserves revision and deletion history



Data Hold and eDiscovery

Preserve and protect data in the archive from spoliation

- Satisfy the need to create and release legal holds by content author
- Override existing retention policies to preserve select content and context from spoliation
- Manage multiple cases with varied holds applied to the same individual
- Quickly search held data by custodian, date range and/or keyword

The entire Aware platform is powered by its intelligent archive

Event Context [View in Workplace](#)

JM Need a little help! Running benefit discovery in Availity and am not seeing anything for Jon Smith (MRN 1233345). His appointment is tomorrow! Do we have any payers that have web portals outside of Availity? Sorry I'm new here.
 Jerry Manning · 09/09/2019 12:22 PM

BD BCBS falls outside of Availity for some weird reason. Their web portal is pretty user friendly - but let me know if you need help!
 Betty Draper · 09/09/2019 12:31 PM [View edit history](#)

JM Thanks - populated MRN and it worked. Jon is eligible. Thanks again!
 Jerry Manning · 09/09/2019 12:33 PM

JM To follow up on this - got a denial from BCBS. I have his social as 408934576 - but it doesn't appear to be recognized in the system?
 Jerry Manning · 10/10/2019 03:39 PM



Data Retention and Destruction

Reduce your liability of litigation by systematically purging stored conversation data

- Apply records retention policies and automatically purge select content
 - Purges data from BOTH the platform and Aware archive
 - Set rolling date range to align with existing organization retention policies
- Configure data retention policies by content type

Example 1: Longer retention period for *group content* with more business value and less risk

Example 2: Shorter retention period for *chats* with less business value and more risk



Monitoring

Confirm that employees remain compliant with industry regulations when communicating on your collaboration platform

- Gain visibility into all areas of the platform, including private communications
- Identify and respond to potential violations of industry regulations, such as HIPAA, FINRA, PCI DSS and others
 - Enable rules that surface potential violations and take an automatic action, such as sending a coaching email or notifying an individual for further investigation
- Set AI-infused rules that leverage Aware's proprietary Sentiment, Toxic Speech, Language Detection and Code Detection NLP